

# Cyber Alert<sup>SM</sup>

## Be Ready to Respond When a Cyber Incident Occurs

CHUBB®



Cyber threats can occur within a moment's notice. If a threat can move that fast, then it's important that your response to an attack moves at the same pace. When cyber attacks occur, companies are faced with possible loss of income and identifiable information, as well as damage to reputation.

Chubb's Cyber Alert<sup>SM</sup> application provides U.S. and Canadian commercial cyber policyholders with comprehensive incident response services and resources should an incident occur. With Cyber Alert<sup>SM</sup>, you have efficient and immediate means to report information and receive assistance from Chubb's Cyber Incident Response Team.

### Cyber Alert Features

---

- 24/7 incident reporting via your mobile device
- Response coordination assistance
- Incident history dashboard to further document incident response efforts
- Customized email alerts
- Assistance from Chubb's Cyber Incident Response Team to help handle a cyber incident from initial intake all the way to post-review claims handling
- Ability to build a profile of relevant

contact information prior to an incident to save time post-incident

- Ability to submit additional files and photos in real-time to help in the assessment of an incident
- Ability to use as a single individual or as part of a company-wide incident response plan

### How to Access

---

Chubb cyber policyholders can download the Cyber Alert<sup>SM</sup> app from the Apple Store for iOS devices and the Android Store for Android devices.

After downloading the application, you can enroll via the Cyber Alert<sup>SM</sup> app.

Once enrollment is complete, commercial cyber policyholders can report a cyber incident by clicking the Report Incident button.

### Contact Us

---

For more information, visit:  
[www.chubb.com/us/cyber](http://www.chubb.com/us/cyber),  
[www.chubbcyberalert.com](http://www.chubbcyberalert.com),  
or email us at [cyber@chubb.com](mailto:cyber@chubb.com).

## Chubb. Insured.<sup>SM</sup>

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at [www.chubb.com](http://www.chubb.com). Products may not be available in all locations, and remain subject to Chubb's underwriting criteria. Surplus lines insurance is sold only through licensed surplus lines producers. Reporting an incident to the Chubb Cyber Alert<sup>SM</sup> Application does not constitute the reporting of a claim in accordance with the terms and conditions of your policy, nor is it an indication that coverage is available under any such policy. Any verbal or written communications in connection with your use of the Cyber Alert<sup>SM</sup> Application are not intended to alter, amend or provide interpretative commentary on any insurance policy contracts. The insurance policy issued to the policyholder contains the terms and conditions of the insurance contract. Please see the actual policy for terms and conditions.

Chubb shall not be a party to any agreement entered into between the policyholder and any Cyber Incident Response Team service provider made available as a result of your use of Chubb's Cyber Alert<sup>SM</sup> Application. It is understood that Cyber Incident Response Team service providers are independent contractors, and are not agents of Chubb. The policyholder agrees that Chubb assumes no liability arising out of any services rendered by a Cyber Incident Response Team service provider. Chubb shall not be entitled to any rights or subject to any obligations or liabilities set forth in any agreement entered into between any Cyber Incident Response Team service provider and the policyholder. Any rights and obligations with respect to such agreement, including but not limited to billings, fees and services rendered, are solely for the benefit of, and borne solely by, such Cyber Incident Response Team service provider and the policyholder, and not Chubb. Chubb has no obligation to provide any cyber services for incident response. The policyholder is under no obligation to contract for services with any of the Chubb Cyber Incident Response Team service providers. Neither Spillcenter, Inc. nor any Cyber Incident Response Team service providers are subsidiaries or affiliates of Chubb. Chubb disclaims all liability, loss, damages and other costs that may arise out of your use of or reliance upon the Cyber Alert<sup>SM</sup> Application, any incident response services, other services, communication, and any representations or warranties made by Spill Center, Inc. or any Cyber Incident Response Team service provider or any of their affiliates. Copyright©2017

Form 17-01-0204 (Rev. 10/17)