

# Cyber Alert<sup>SM</sup>

## Be Ready to Respond When a Cyber Incident Occurs

CHUBB®



Cyber threats can occur within a moment's notice. If a threat can move that fast, then it's important that your response to an attack moves at the same pace. When cyber attacks occur, companies are faced with possible loss of income and identifiable information, as well as damage to reputation.

Chubb's Cyber Alert<sup>SM</sup> application provides U.S. and Canadian commercial cyber policyholders with comprehensive incident response services and resources should an incident occur. With Cyber Alert<sup>SM</sup>, you have efficient and immediate means to report information and receive assistance from Chubb's Incident Response Team.

### Cyber Alert Features

---

- 24/7 incident reporting via your mobile device
- Ability to view incident reporting history to further help coordinate response efforts
- Assistance from Chubb's Cyber Incident Response Team to help handle a cyber incident from initial intake all the way to post-review claims handling
- Ability to build a profile of relevant information, such as customer names

and locations prior to an incident to save time post-incident

- Ability to submit additional files and photos to help in the assessment of an event
- Ability to use as a single individual or as part of a company-wide incident response plan

### How to Access

---

Chubb cyber policyholders can download the Cyber Alert<sup>SM</sup> app from the Apple Store for iOS devices and the Android Store for Android devices.

After downloading the application, you can enroll via the Cyber Alert<sup>SM</sup> app.

Once enrollment is complete, commercial cyber policyholders can report a cyber incident by clicking the Report Incident button.

### Contact Us

---

For more information, visit:  
[www.chubb.com/ca](http://www.chubb.com/ca),  
[www.chubbcyberalert.com](http://www.chubbcyberalert.com),  
or email us at  
[cyberalertcanada@chubb.com](mailto:cyberalertcanada@chubb.com).

## Chubb. Insured.<sup>SM</sup>

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit [www.chubb.com](http://www.chubb.com). Chubb's cyber services cannot be construed to replace any provisions of your policy. You should read your policy, including all attachments, for complete information on the coverage parts provided. Chubb has no obligation to provide any of the cyber services. The policyholder is under no obligation to contract for services with any of the service providers. The selection of a particular pre-approved Loss Mitigation Services vendor is the independent choice of the policyholder. Neither Chubb nor its employees or agents make any warranties or assume any liability for the performance of the pre-approved vendor, including any goods or services received. Chubb does not endorse vendors or their respective services. Before a policyholder engages with vendors, the policyholder should conduct its own due diligence to ensure the company and its services meet its needs. Unless otherwise indicated or approved, payment for services provided by any vendor is the responsibility of the policyholder. Copyright©2017

Form 17-01-0204 (Rev. 10/17)