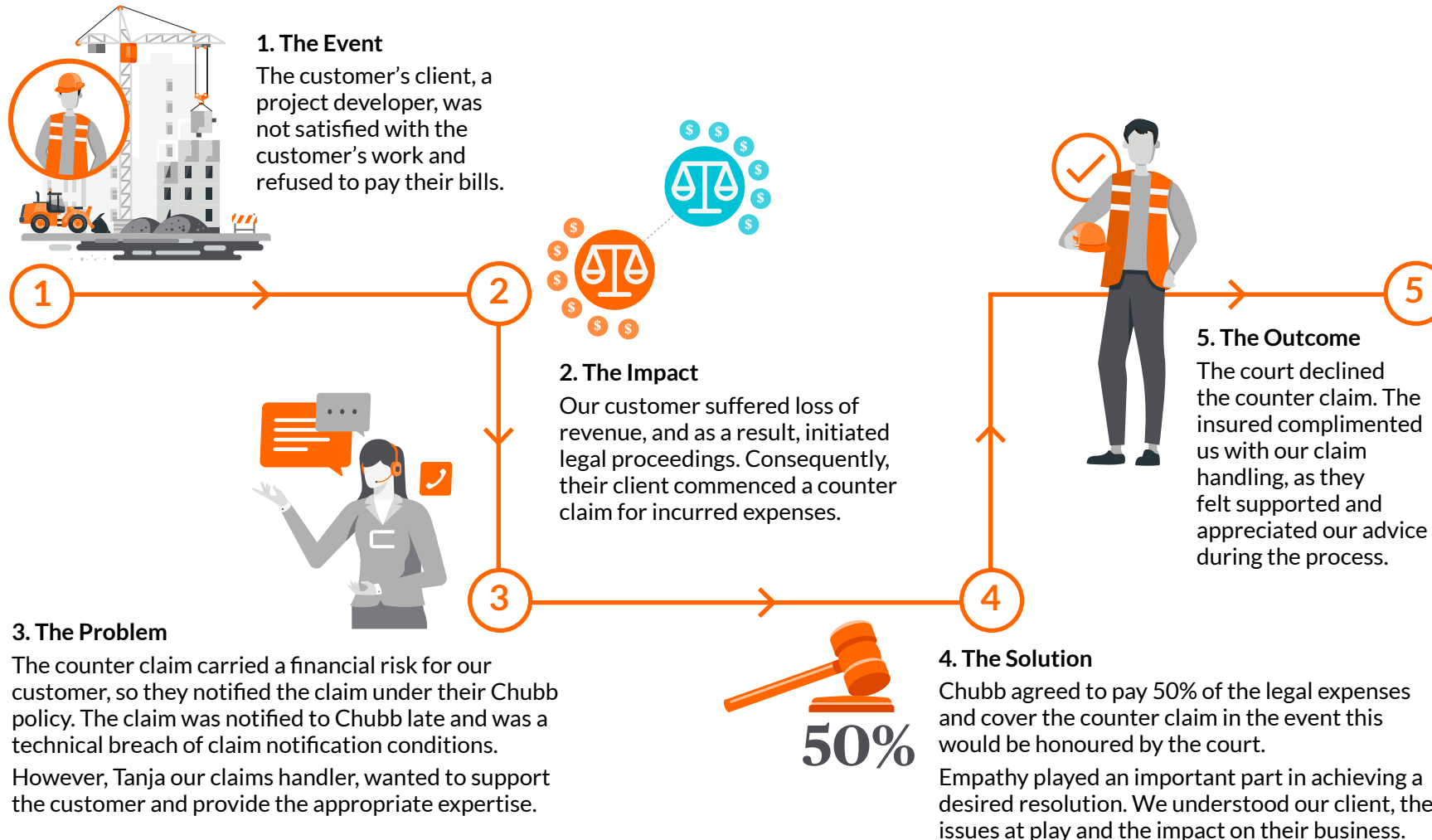


Valuing the relationship, not just the premium



Customer's client refusing to pay their bill

Policy Triggered:

Professional indemnity

The Chubb difference:

- ✓ **Empathy**
Tanja understood the customer's position and the impact it had on their business.
- ✓ **Solutions focussed**
Despite late notification, Tanja quickly confirmed cover and began supporting the customer with immediate effect.
- ✓ **Experienced staff**
Our extensive experience meant we could guide our customer through the entire process.