

# Chubb Cyber Enterprise Risk Management

## Short Proposal Form

This document allows Chubb to gather the needed information to assess the risks related to the information systems of the prospective insured. Please note that completing this short proposal form does not bind Chubb, or the prospective insured, to conclude an insurance policy. If the Information Systems Security Policy of the companies/subsidiaries of the prospective insureds varies, please complete the proposal form for each prospective insured. Please also note that further information, including a full proposal form, may be required.

### Company Information

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Company name:

Company Website:

Address, City, Postcode:

**Please provide contact details for the client's CISO or other staff member who is responsible for data and network security**

Name (first and surname):

Role:

Email:

Phone:

Annual Turnover (£):

What percentage of your annual turnover is generated in United States of America and/or Canada?:

What is the Insured's Business Description?

Is your business a subsidiary, franchisee, or smaller entity of a larger organisation? Yes No

Do you provide ANY services to, or trade with individuals or organisations in sanctioned territories including but not limited to Iran, Syria, North Sudan, Crimea Region, and Cuba, or any territory that is subject to certain US, EU, UN, and/or other national sanctions restrictions? Yes No

Do you currently, or will you potentially operate as any of the following? Yes No

- Accreditation Services
- Adult Content Services
- Credit Bureau
- Cryptocurrency Exchange or Distributed Ledger Technology
- Cybersecurity Products or Services
- Data Aggregation/Brokerage/Warehousing
- Financial Institution
- Gambling Industry
- IT Managed Service Provider
- Local or regional authority
- Manufacturer of Life Safety Products or Services
- Media Production
- Payment Processing or Trading Exchanges
- Peer to Peer File Sharing
- Social Media Platform
- Surveillance (Physical or Digital)
- Third Party Claims Administration

Additional commentary on business operations:

1. Does any part of your network (including email) maintain remote access capability? Yes No

a. If yes, is [Multi-Factor Authentication](#) required for all remote network access capability? Yes No

Commentary:

2. Does the possible maximum number of individuals you would be required to notify in case of a breach of [Personally Identifiable Information \(PII\)](#) exceed 500,000? Yes No

Commentary:

3. To the best of your knowledge, does your business comply with all relevant [Privacy Laws and Regulations](#) in the jurisdictions in which you operate? Yes No

Commentary:

4. Do you or your outsourced service provider, accept payment card transactions? Yes No

a. If yes, are you compliant to the level of [PCI DSS](#) that applies to your company? Yes No

Commentary:

5. Please confirm your backups for mission critical systems are protected by the following (*select all that apply*):

- immutable or [Write Once Read Many \(WORM\)](#) protections
- completely [Offline or Air-gapped Segmentation](#) from the rest of your network
- access to backups is restricted via separate [Privileged Accounts](#) that are not connected to your standard [Active Directory Domain](#)
- access to backups is restricted via [Multi-Factor Authentication](#)
- none of the protections listed

Commentary:

6. Please confirm which of the following endpoint protection technologies are in place on all laptops, desktops, and servers (select all that apply):

- advanced or next-generation anti-malware and anti-virus with [Heuristic Analysis](#)
- [URL filtering](#) or [Web Filtering](#)
- application isolation and containment technologies
- [Centralized Endpoint Protection Platform](#)
- [EDR](#) (endpoint detection and response), [XDR](#) (extended detection and response), or [MDR](#) (managed detection and response)
- none of the protections listed

Commentary:

7. Please confirm which of the following email security measures are in place (select all that apply):

- quarantine service for suspicious emails
- ability to detonate attachments and links in a [Sandbox](#)
- [Sender Policy Framework](#) (SPF) is enforced
- Microsoft Office macros are disabled on documents by default
- phishing simulations or other training for employees on at least an annual basis
- none of the protections listed

Commentary:

8. Within the last 3 years, has your business had any [Cyber Incidents](#), [Data Breaches](#), privacy complaints, or become aware of any matter that could lead to a claim under a cyber insurance policy? Yes    No

Commentary:

I/we declare that I/we have made a fair presentation of the risk, by disclosing all material matters which I/we know or ought to know or, failing that, by giving the Insurer sufficient information to put a prudent insurer on notice that it needs to make further enquiries in order to reveal material circumstances.

Signatory Name and surname

Function

Date

Signature

## Glossary of Terms

**Active Directory Domain** - An Active Directory domain is a collection of objects within a Microsoft Active Directory network. An object can be a single user or a group, or it can be a hardware component, such as a computer or printer. Each domain holds a database containing object identity information.

**Advanced Endpoint Protection** - Advanced Endpoint Protection is a device or software that provides protects and monitors the endpoints on your network. Endpoints include desktop and laptop computers, tablets, mobile phones, servers, and any other device connected to your network

- **EDR (endpoint detection and response)** - is a solution which records and stores endpoint-system-level behaviors, use various data analytics techniques to detect suspicious system behavior, provide contextual information, block malicious activity, and provide remediation suggestions to restore affected systems.

- **MDR (managed detection and response)** - is a managed cyber security service that provides intrusion detection of malware and malicious activity in your network, and assists in rapid incident response to eliminate those threats with succinct remediation actions.

- **XDR (extended detection and response)** - is a security threat detection and incident response tool that natively integrates multiple security products into a cohesive security operations system that unifies all licensed components, typically including endpoints, networks, servers, cloud services, SIEM, and more.

**Application Isolation & Containment** - this technology can block, restrict, or isolate specific endpoints from performing potentially harmful actions between endpoints and other applications or resources with the goal to limit the impact of a compromised system or endpoint.

**Centralised Endpoint Protection Platform** - is a solution deployed on endpoint devices to prevent file-based malware attacks, detect malicious activity, and provide the investigation and remediation capabilities needed to respond to dynamic security incidents and alerts.

**Cyber Incident** - includes unauthorised access to your computer systems, hacking, malware, virus, ransomware, distributed denial of service attack, insider misuse, human or programming error, system outage, or any other cyber-related event.

**Data Breach** - means an incident where sensitive personal or corporate confidential information has been taken, lost, or viewed by an unauthorised party.

**Heuristic Analysis** - going beyond traditional signature-based detection in basic antivirus software, heuristic analysis looks for suspicious properties in code, and can determine the susceptibility of a system towards particular threat using various decision rules or weighing methods designed to detect previously unknown computer viruses, as well as new variants of viruses already in the "wild".

**Multi-Factor Authentication (MFA)** - MFA is an electronic authentication method used to ensure only authorised individuals have access to specific systems or data. A user is required to present two or more factors - these factors being 1) something you know, 2) something you have, or 3) something you are. Something you know may include your password or a pin code. Something you have may include a physical device such as a laptop, mobile device that generates a unique code or receives a voice call or a text message, a security token (USB stick or hardware token), or a unique certificate or token on another device. Something you are may include biometric identifiers.

- Note that the following do not count as a second factor: a shared secret key, an IP or MAC address, a VPN, a monthly re-authentication procedure, or VOIP authentication.

**Offline or Air-gapped Segmentation** - as it relates to backup solutions, offline or air-gapped storage means that a copy of your data and configurations are stored in a disconnected environment that is separate to the rest of your network. Physical tape or non-mounted disk backups that aren't connected to the internet or LAN would be considered offline.

## Contact us

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<https://www.chubb.com/uk-en/footer/privacy-policy.html>

You can ask us for a paper copy of the Privacy Policy at any time, by contacting us at [dataprotectionoffice.europe@chubb.com](mailto:dataprotectionoffice.europe@chubb.com)

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**PCI DSS** - PCI DSS stands for the Payment Card Industry Data Security Standard. This defines the requirements that a company must comply with if they handle any payment card information or accept payment card transactions.

**Privacy Laws and Regulations** - The body of law that sets the requirements and regulations for the collection, storage, and usage of personally identifiable information, personal healthcare information, financial information of individuals, and other sensitive data which may be collected by public or private organisations, or other individuals.

**Sandbox** - as it relates to email solutions, a sandbox filters emails with unknown URL links, attachments, or other files, allowing them to be tested in a separate and safe environment before allowing them to proceed to your network or mail servers.

**Sender Policy Framework (SPF)** - is an email authentication method that is used to prevent unauthorised individuals from sending email messages from your domain, and generally helps to protect email users and recipients from spam and other potentially dangerous emails.

**Personally Identifiable Information (PII)** - means any data that can be used to identify a specific individual. This may include health or medical records of employees or customers, government issued identification numbers, login usernames, email addresses, credit card numbers, biometric information, and other related personal information.

**Privileged Accounts** - means accounts that provide administrative or specialised levels of access based on a higher level of permission.

**URL Filtering or Web Filtering** - is technology that restricts which websites a user or browser can visit on their computer, typically filtering out known malicious or vulnerable websites.

**Write Once Read Many** - a data storage device in which information, once written, cannot be modified.