

CHUBB®

Claims case studies COVID-19 business travel



Designed for a changing risk landscape

The COVID-19 pandemic has had a dramatic effect on business travel and global mobility.



The risks for business travellers are now more pronounced than ever before and the experience of travelling has changed, perhaps for good.

At Chubb, we have helped a number of our clients navigate the changing risk landscape. Whether through pre-travel advice or handling a complex medical emergency, our commitment to claims excellence and client servicing remains a cornerstone of our proposition.

Here are some examples of how we've helped our clients through these difficult times.

COVID-19 medical expenses

Business travel policyholder

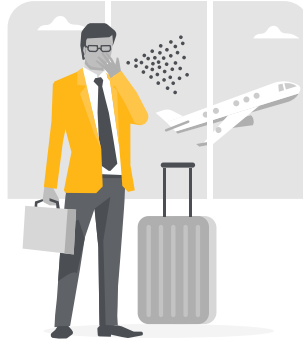
CLAIM PAID:
£341,000*

POLICY BENEFITS:

- ✓ Medical and additional expenses (e.g hospital cash and domestic expenses)



We received a call from the client at our 24/7 emergency assistance centre



Our client was travelling in the US and developed a cough and shortness of breath



Our client remained in hospital for long-term care and to ensure a stable recovery



COVID-19 medical expenses

Business travel policyholder

CLAIM PAID:
£197,000

POLICY BENEFITS:

- ✓ Medical and additional expenses (e.g hospital cash and domestic expenses)



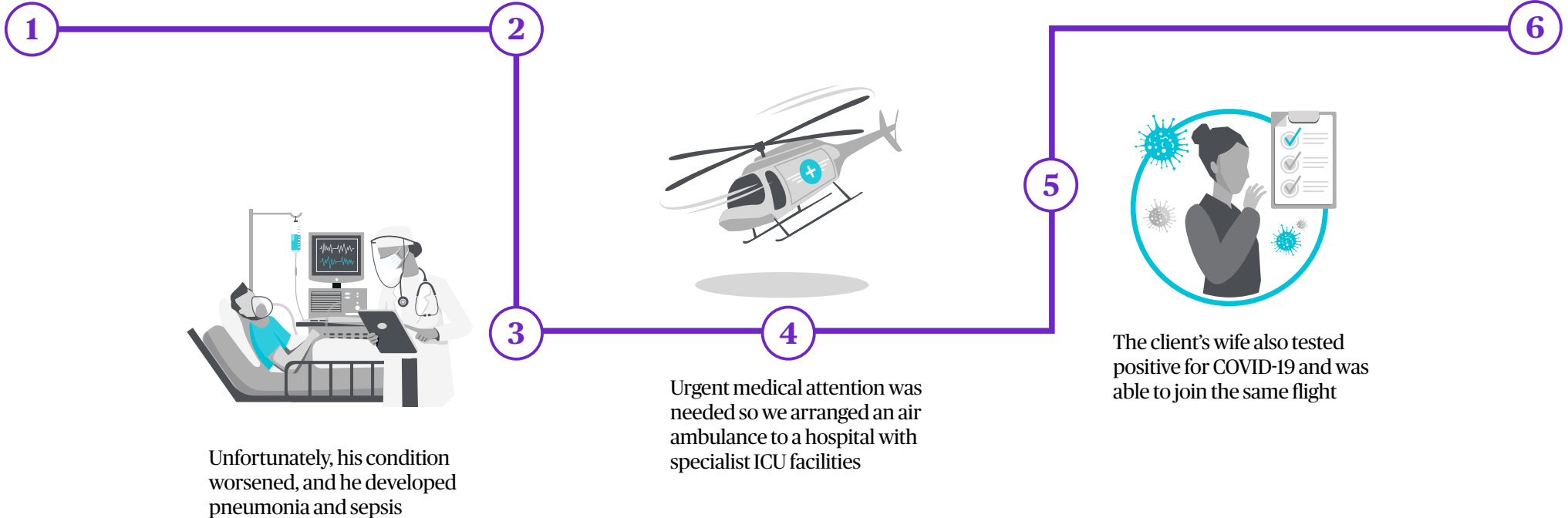
Our client and his wife were on an assignment



He developed COVID-like symptoms, and was admitted to a local military hospital



Both made a full recovery and no further medical treatment was required



Emergency medical evacuation

Business Travel policyholder

CLAIM PAID:
£92,000*

POLICY BENEFITS:

- ✓ Medical expenses
- ✓ Repatriation expenses



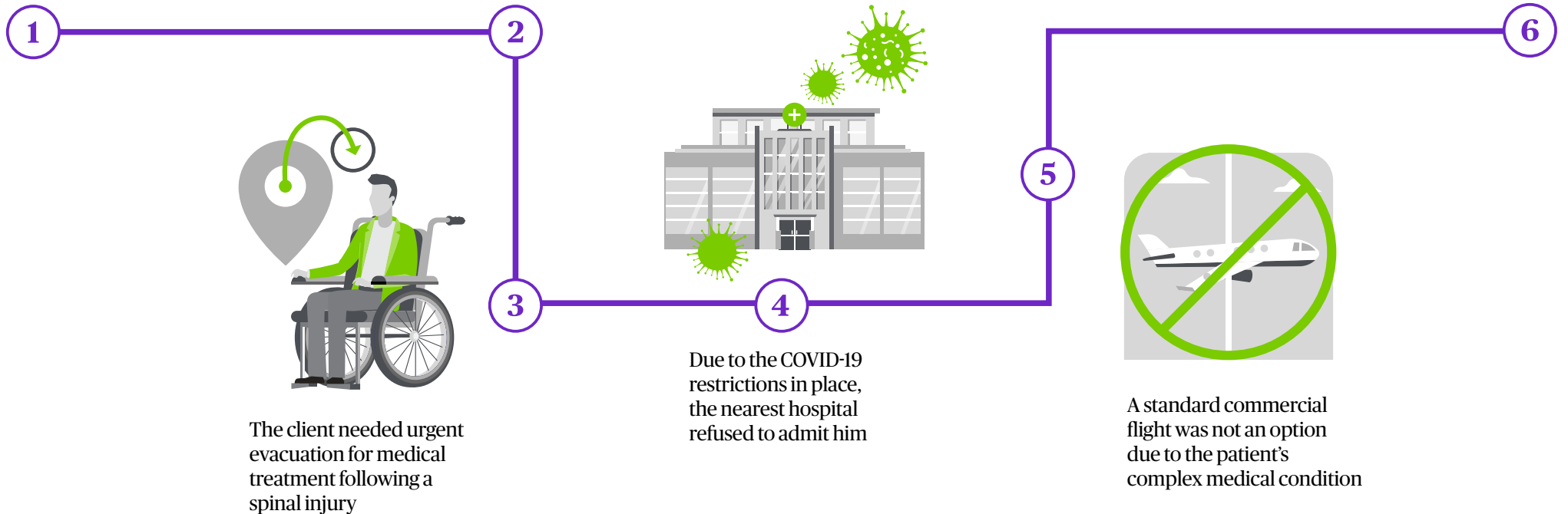
Our client was travelling for business in Saudi Arabia



We were contacted by our global assistance partner



We arranged for a specialist air ambulance to take the client to a hospital in France



* All values converted from USD to GBP using exchange rate correct at February 2021

COVID-19 medical expenses

International charity worker

CLAIM PAID:
£108,000*

POLICY BENEFITS:
✓ Medical and additional expenses
(e.g hospital cash and domestic expenses)

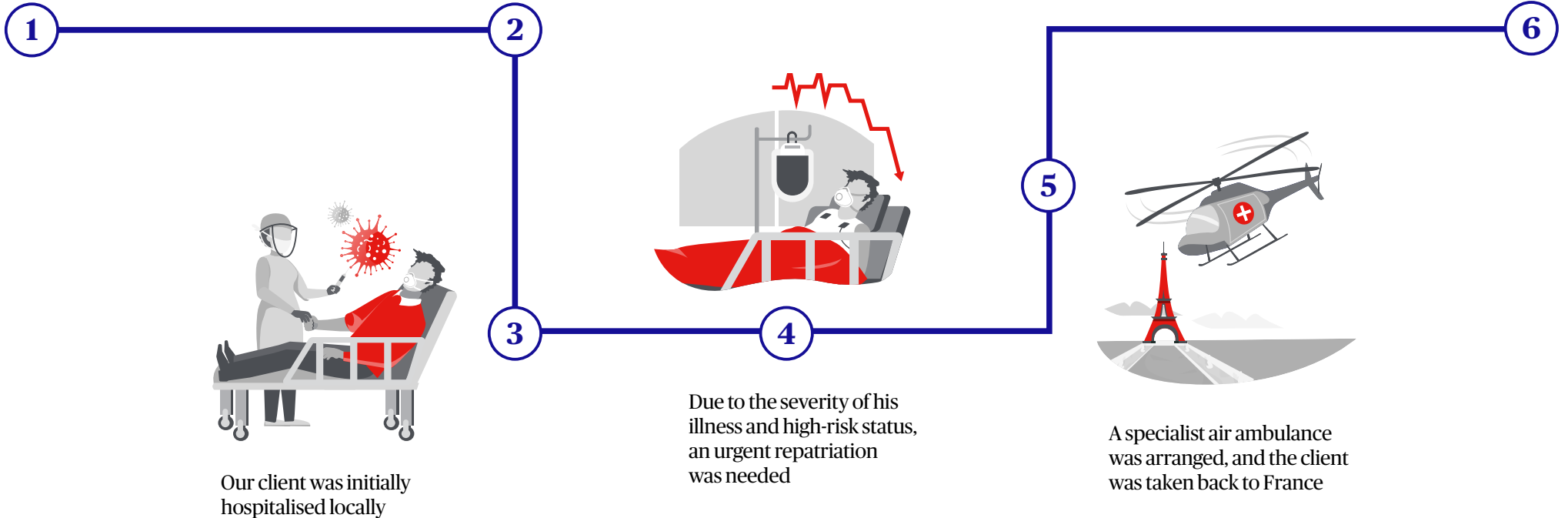


Our client was working for the Red Cross in the Central African Republic



We were contacted by our global Assistance Partner following the client's positive COVID-19 test

He was quickly admitted to a hospital with the appropriate specialist facilities



* All values converted from USD to GBP using exchange rate correct at February 2021

Contact us:

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